



KNIGHT NEUROLOGY

Patient Portal Instructions

1. To create your patient portal account, please respond to the email invitation. If you did not receive an email invitation, please call our office to request it.
2. You will be prompted to confirm identity with either social security number or your cell phone number and date of birth.
3. To login in once you have created your account, go to www.onpatient.com or www.knightneurology.com and navigate to Patient Portal Login.
4. Once logged in, make sure that Dr. Vaibhav Shah is listed as one of your providers. If he is not listed, please add him by clicking on the plus sign.

onpatient Providers Appointments Billing Test Patient

My Dashboard

Earn a \$250 gift card when you refer a doctor and they join drchrono

Appointments +

5/13/16 Friday at 12:30 PM with Dr. Vaibhav Shah Check in

Providers +

Dr. Vaibhav Shah
Neurologist
1978 Rockledge Blvd # 103

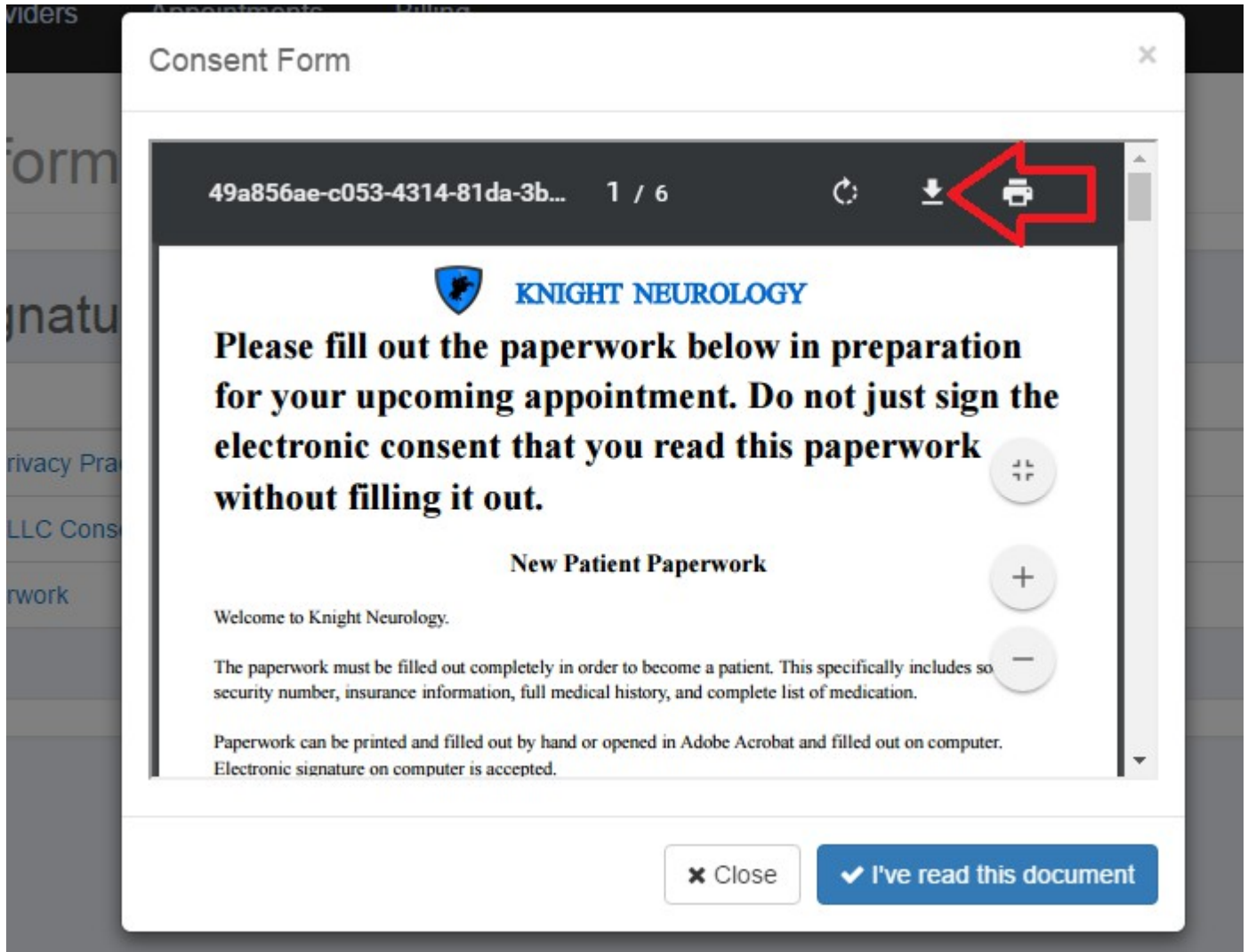
Health Summary

Statements

Visit [Billing Statements](#) to view and download your statements.

5. You can review upcoming appointments and complete pre-appointment paperwork.
 1. Click on "Check-In" next to the listed appointment.

3. Review all forms to be filled out. Print or save to computer and fill out accordingly by clicking on the “save” icon which is highlighted with arrow below. To return these forms you can either bring them with you to your appointment or attach them to a message within the patient portal.




4. To send a message to us in the patient portal. Click on the Envelope Icon in the top right hand corner.


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5. Click on New message to send a us a message and drag the completed intake paperwork files to attach to the message.

Messaging

 New Message

Inbox
Starred
Sent
Archived

Warning! If this is an emergency, please dial 911 or seek immediate medical attention.

To:

Subject:

Message:

Attachment: **- Drop files to upload**
(or click)

6. In the messaging center, you will receive your medical records from your medical chart after you request them.




7. You can also click on Health summary to review your medications and allergies that we have listed. You cannot edit them in onpatient but you can make notes to updated medications on your paperwork for your next visit.

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8. In the billing section you can view your billing statements for amounts due and refunds. You can make payments by credit card through the patient portal. You will receive billing statements for amounts due by mail as well. For refunds, you will only be able to view statements on the patient portal and will receive check for the refund by mail.